



Why should I become a temperzone Approved Installer?

Background

The *temperzone Approved Installer* programme was set up to give purchaser's of **temperzone** air conditioning equipment the peace of mind to know they are dealing with companies who are familiar with **temperzone** equipment and who are qualified and know what they're doing when it comes to installation and servicing. It also gives **temperzone** confidence that its Approved Installers are reputable companies who won't compromise the quality and integrity of its products through poor installation, commissioning or servicing. **temperzone** rewards these company's by giving them a full warranty on the products they purchase.

temperzone Warranties are for 1 or 5 Years. Different conditions apply for each. For any warranty on Split Systems to be valid, temperzone equipment must be installed and serviced by a *temperzone Approved Installer*.

This is the only programme in New Zealand that sets an ongoing industry standard that customers can gain some assurance from. There are over 110 *temperzone Approved Installers* throughout the country.

Duration

temperzone Approved Installer status is reviewed every 2 years.

How do I become an accredited 'temperzone Approved Installer'?

Request a copy of the Applications Notice "Approved Installer Requirements" or visit our web site www.temperzone.biz for details. This outlines the staff qualifications and equipment criteria you will need to have available to you company.

Benefits

- When asked to recommend installers to third parties, **temperzone** only recommends Approved Installers.
- You receive a *temperzone Approved Installer Certificate* which you can display in your office/reception. Note: Certificates are issued for a maximum of two years duration, as your 'approval' status is reviewed bi-annually.
- You are covered for a 5 Year Warranty on Parts and Labour costs for **temperzone** branded products.
- Entitles you to use the title *temperzone Approved Installer* in your advertising copy.
- Entitles you to receive technical Applications Notices covering troubleshooting and product information as and when issues arrive. These notices are in addition to the standard Installation and Maintenance instructions.
- Singles you out from installers who are "not approved".

Disqualification

In order to preserve the status of the Approved Installer programme **temperzone** reserves the right to disqualify any *temperzone Approved Installer* from the programme if it receives sufficient just cause that the requirements of the programme are not being followed.